



## DELL Upgrade from 3Y ProSupport for ISG to 3Y ProSupport 4H Mission Critical

**Brand :** DELL

**Product code:** T360\_3PS3PS4H

**Product name :** Upgrade from 3Y ProSupport for ISG to 3Y ProSupport 4H Mission Critical

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[DELL Upgrade from 3Y ProSupport for ISG to 3Y ProSupport 4H Mission Critical:](#)

The more customers depend on technology, the more important it is to have the right support. Built on a foundation of experts, tools, technologies and customer ease, the ProSupport Infrastructure Suite has the enterprise-class support organizations need. Services that align with the criticality of systems, complexity of environment and how IT resources are allocated.

Mission Critical is a rapid resolution option, giving 4-hour parts and/or labor response. Rely on Dell Technologies to get you back up and running fast.

\*Availability and terms of Dell Services vary by region and by-product. Contact a sales representative for details.

DELL Upgrade from 3Y ProSupport for ISG to 3Y ProSupport 4H Mission Critical. Number of years: 3 year(s), Service time (hours x days): 24x7x365

| Features                    |                                | Features          |                |
|-----------------------------|--------------------------------|-------------------|----------------|
| Service type                | ProSupport 4H Mission Critical | Phone support     | ✓              |
| Service included            | Parts and Labour               | Web support       | ✓              |
| Service time (hours x days) | 24x7x365                       | Troubleshooting   | ✓              |
| Number of years             | 3 year(s)                      | Parts replacement | ✓              |
|                             |                                | Compatibility     | POWEREDGE T360 |



## Catalog Object Cloud



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